



## Privacy Policy

Effective Date: October 2, 2024

### Introduction

Sapphire Gas Solutions ("we", "us", "our") is committed to protecting your privacy. This Privacy Policy outlines the types of personal information that we collect, how we use and protect that information, and your rights regarding your personal data.

### Information We Collect

- **Personal Information:** We may collect personal information such as your name, email address, phone number, and job title when you voluntarily provide it to us through forms on our website, inquiries, or when interacting with us at events.
- **Usage Data:** We collect non-personal information about how our website is accessed and used ("Usage Data"). This Usage Data may include your IP address, browser type, browser version, the pages of our website that you visit, the time and date of your visit, the time spent on those pages, and other diagnostic data.

### Use of Information

We use the information we collect for the following purposes:

- To respond to your inquiries and provide you with information about our services.
- To personalize your experience and deliver content and product offerings relevant to your interests.
- To improve our website and services based on the information and feedback we receive from you.
- To send periodic emails regarding company news, updates, related product or service information, etc. If at any time you would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email.

### Data Security

We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, use, alteration, and disclosure.

## **Sharing of Information**

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, provided that those parties agree to keep this information confidential.

## **Your Rights**

You have the right to:

- Access your personal information and request a copy of the data we hold about you.
- Rectify inaccurate or incomplete personal data.
- Erase your personal data in certain circumstances.
- Restrict or object to the processing of your personal data.
- Withdraw your consent for the processing of your personal data where we have relied on your consent.

## **Changes to This Privacy Policy**

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page with a new effective date.

## **Contact Us**

If you have any questions about this Privacy Policy, please contact us:

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